



<b>Meena International</b> <b>Proficiency Testing Services Division</b> <b>Feedback Form</b>	<b>Form No.</b>	<b>PTF 173</b>
	<b>Issue Date</b>	<b>30-08-2020</b>
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### ANONYMOUS CUSTOMER FEEDBACK FORM

**We seek to obtain objective evidence of your satisfaction with our training services so that we might improve them for your benefit and for the benefit of future students.**

<b>Instructions</b>	<p>Thank you for taking the time to complete this customer satisfaction feed-back form, which you may hand over to the Management Representative or the Receptionist at any time, or post to us after you have left the training centre if you prefer. Your responses will be treated as confidential, and will help us to improve our service to industry.</p> <p>Please answer questions 1 to 4 by entering the data requested. In all subsequent fields, please indicate your response by placing a ✓ in the appropriate box, or by circling the appropriate YES or NO response for questions 5 and 6.</p>
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1. Proficiency Test Date	
2. NDT Method	
3. Name of Field Engineer	
4. Accommodation used	

Please rate each subject	Place a tick only one box in each row				
	Very Good	Good	Neutral	Poor	Very Poor
Welcome on arrival					
Briefing & information					
Facilities					
NDT equipment					
Quality of Specimen					
Our response to questions or complaints					
Rules for PT					
Overall opinion of Meena International					

5. Would you return to this organisation for further Proficiency Testing?	YES	NO
6. Would you recommend the Proficiency Testing Division of Meena International to others?	YES	NO



**Meena International**  
**Proficiency Testing Services Division**  
**Feedback Form**

**Form No.** PTF 173

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**Feedback Optional Details**

PT Applicant Name:

Nationality:

Did you enjoy your association with Meena

Do you want to say anything specific?

Will you recommend your fellow Nationals to Meena?

Yes:

No:

Can we publish your comment in our website?

Yes:

No:

Do you have any suggestion to improve our efficiency?

Signature & Date:(Optional)